

**Birmingham Podiatry Patient Update** 

Today's Date: \_\_\_\_\_

DO YOU HAVE AN ADVANCED DIRECTIVE? YES / NO

Name:	Date of Birth:
Address:	City: Zip Code:
Telephone Number: _()E	mail:
Pharmacy Name: Ph	narmacy Number/City:
Emergency Contact Name & Relation:	Number:
Primary Care Doctor:	Date Last Seen:
	° Since you last visit to our office, have you had
** If your insurance has changed since your last visit	any changes in your medical history? (YES) (NO)
with us, please give your new card to the front desk! **	If yes, please note here:
Primary Insurance:	
Secondary Insurance:	<ul> <li>Are you diabetic? (YES) (NO)</li> <li>What was your last A1c?</li> </ul>
	Date A1c was last taken:
<ul> <li>What brings you in today?</li> </ul>	<ul> <li>What was your last Blood Sugar:</li> <li>° Since your last visit to our office, have you started or stopped any medications? If so, list them:</li> </ul>
Is this due to an injury? (YES) (NO)	started of stopped any medications? It so, list them.
If yes, what was the date of injury?	
** By signing below, I attest that I am agreeing that all information above is correct and I give permission for the doctor and clinical staff to administer and perform agreed upon procedures, injections, and x-rays that the Podiatrist deems necessary. I also agree that I am responsible for all charges not paid by my insurance company.	

Signature: \_\_\_\_\_

### **FINANCIAL POLICY**

Thank you for allowing us the opportunity to serve you. Our goal is to provide you with high quality Podiatry care and a great experience with our practice. With that in mind we want to let you know up front that there are times when your insurance may not cover charges associated to your care. Please read the following to better understand your financial responsibility.

**Insurance:** We participate in most insurance plans. If you are not insured by a plan we participate with, or do not have insurance at all, payment in full is expected at each visit.

Annual Deductibles/Copays: Many insurance plans now have deductibles as well as a co-pay/co-insurance. If either or both apply to your coverage, they will be collected at the time of service, including the deductible and co-insurance imposed by Medicare.

Non-Covered Splints/Services: Please be aware that some of the services you receive may not be covered or considered medically necessary by Medicare or other insurers. You are responsible for payment of these products/services which may include splints, shoes, or shower bags needed after procedures.

**Referrals/Authorizations:** For some managed care insurance plans (such as HealthSpring, some VIVA, Tricare, and others) referrals are required by your primary care physician in order for your insurance to approve your visit with us. You are essentially responsible for making sure that referral is received. If the required referral is not received you are financially responsible for all services provided.

**Missed Appointments without Sufficient Notification:** All missed appointments not cancelled or rescheduled at least 24 hours in advance may be charged a \$40 fee. No-show appointments place a hardship on Birmingham Podiatry as well as patients that may have needed to be seen but could not due to that appointment time being taken.

## \*\*\*PLEASE INITIAL STATING UNDERSTANDING OF THE MISSED APPOINTMENT POLICY: \_\_\_\_

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Patient Due Balances: You will be sent up to three statements by mail for your patient due balance, after insurance pays/denies. After the third and final notice, your account may be forwarded to our collections agency. All cost incurred including, but not limited to, reasonable collection agency fees not to exceed 30%, attorney fees, and court costs shall be your responsibility in addition to the balance due to the office for services rendered. We accept cash, check, Visa, MasterCard, and Discover.

**Insufficient Funds Checks:** An additional \$30 will be added to your account for any returned checks. Also, we will no longer be able to accept future checks from you from that time forward.

Statement for Payment of Medicare Benefits: I request that payment of authorized Medicare benefits be made to either me or on my behalf to Dr.\_\_\_\_\_\_ or to <u>Birmingham Podiatry (the Supplier)</u> for any services or items furnished to me by the physician or supplier. I authorize any holder of medical information about me to release to Healthcare Financing Administration and its agents any information needed to determine these benefits or the benefits payable for related services.

Statement for Payment of MEDIGAP Benefits: I request that payment of authorized MEDIGAP benefits be made either to me or on behalf to Dr.\_\_\_\_\_\_ for any services furnished to me by the physician/supplier, I authorize any holder of medical information about me to release to (name of MEDIGAP insurer) <u>Birmingham Podiatry</u> any information needed to determine these benefits or the benefits payable for related services.

I have read the above policy regarding my financial responsibility to Birmingham Podiatry, PC. I understand that I am responsible for payment of deductibles, co-pays, co-insurances, and/or non-covered services, splints, or medical supplies. I authorize RELEASE OF MY MEDICAL INFORMATION to my insurance carrier and/or requesting physicians to provide continuity of care and aid in the payment of my medical claims.

Patient Signature:

Date:

\*\*Patient signature may be replaced by responsible party for the patient

# Birmingham Podiatry

#### **Billing Policy**

### February 3, 2025

- 1) We will bill your insurance company for services provided, however, these limitations apply:
  - 1. You must provide a valid insurance card with each visit. If for any reason your insurance terminates and a new card has not been provided you will receive a bill. We will only bill your new carrier if it is within time limits, outside the time limit the balance becomes patient responsibility.
  - 2. We will only file a secondary "Gap" plan or Medicare Supplement plan one time. If the carrier does not pay within 30 days, the balance becomes patient responsibility.
  - 3. We will only refile to a carrier if there is a change of information.
  - 4. Referrals are Patient Responsibility- failure to request a referral from your Primary Provider constitutes Self Pay and Insurance will not be filed.
  - 5. Copays are due at the time of Service; we do not bill copays after the fact. We require a \$75.00 deposit on any office visit for patients whose plans reimburse as "Coinsurance". This deposit will apply to the visit balance and anything remaining will be refunded or applied to a future balance as requested.
  - 6. Deductibles and Copays will be collected in advance of any procedures, we will not schedule surgery until paid.
- 2) Patient Balances:
- 1. Insurance carriers send an Explanation of Benefits to you when a claim is processed. Your responsibility is to review the information. If you feel there is an error in the processing, you will need to call customer service for your carrier.
- 2. Patient balances are due to the Practice at the time the claim is processed. A statement will be sent the week the remittance is received from the carrier, however, if a visit falls before the statement reaches you, the balance is still due.
- 3. A payment plan is available for anyone who contacts this office prior to an account being sent to collections. We do not offer payment plans to any account after it goes to collections.
- 4. PAYMENT ARRANGEMENTS MUST BE MADE PRIOR TO THE VISIT, NOT AT THE TIME OF THE VISIT.
- 5. Copays and balances are due at the time of the visit, the only exception will be an arrangement made before the visit. <u>Your account must be current to be seen.</u>
- 6. <u>Your account must be current to make an appointment</u>, if not current, an arrangement with a down payment must be made in order to obtain an appointment.
- 7. No prescriptions are written unless the account is current.
- 3) Medicare/Medicaid HMO
  - 1. This office DOES NOT take Medicaid in any form. We will submit your claim to the primary carrier which MAY OR MAY NOT pay the Medicaid portion. This portion will become the responsibility of the patient depending on how the carrier processes the claim.

I understand and agree with the payments policies as stated.